

Business Communication and Collaboration

In the office or on the go, StoredTech's communication and collaboration services keep you in touch and ahead of the competition. Boost productivity, enhance customer service, and improve operations. We utilize our relationships with leading manufacturers to deliver the latest technology from Avaya, Microsoft, and more.

BRINGING IT ALL TOGETHER

StoredTech creates customized IT ecosystems that work for you. From running multi-party conference calls from your iPhone and managing remote sales teams, to closing deals through video presentations or optimizing your network installations – we get the job done right and stand by you for ongoing support.

BUNDLE IT ALL UNDER MANAGED SERVICES

Whether you're a communications and collaboration customer or benefitting from any additional StoredTech services, we can tailor your solution and bundle everything together in one monthly fee.

TELEPHONE AND VOICE SERVICES

Boost productivity with innovative phone systems

- On-site or cloud-based phone systems from leading manufacturers
- New installation, upgrades and existing system support
- Fax server and cloud-based fax solutions
- Third party/carrier assessments
- Call center design and implementation
- Voicemail-to-email and messaging transcriptions

MOBILITY AND PRESENCE

Stay in touch from anywhere, at any time, on any device

- Single Reach Number (SNR) and Find Me/Follow Me – answer business calls from multiple devices, desktop or mobile
- Systems and support for home offices and teleworkers
- iPhone and Android mobile applications
- Softphone applications for calls from your computer (VoIP)
- Geo-location presence – know where colleagues are and if they're available

CONFERENCING AND COLLABORATION

Advance your meeting and document-sharing capabilities

- Microsoft 365 integration
- Audio and video conferencing systems
- Integrated enterprise SMS and text messaging
- Conference room designs
- Smartboard applications

STRUCTURED CABLING AND INFRASTRUCTURE

Coordinated systems and installations to ensure connectivity

- Internal or building-to-building
- Data cable installation and support – traditional, fiber, or Cat6
- Data center rack set up and optimization
- Certified wireless installations (access points and PTP)
- Local and wide-area network upgrades, installations, and support (Cisco, Extreme, and HP)
- Cisco digital ceiling and converged IP networks